

Operation250, Inc. Limited English Proficiency Plan & Procedure

Operation250 complies with Federal civil rights laws and is committed to providing its programs and services without discrimination in accordance with Title VI of the Civil Rights Act of 1964, which prohibits discrimination based on race, color, or national origin (including limited English proficiency). Operation250 will take reasonable steps to provide individuals with limited English proficiency meaningful access and an equal opportunity to participate in its activities and services.

LEP populations in service area – Massachusetts & New Hampshire

In Massachusetts, according to Massachusetts Department of Education statistics from 2021, 11% of enrolled students are “English learners” – a total of about 100,231 students in all. The two most common first languages of these student populations are Spanish (54.7%), Portuguese (15%) ([source](#))

In New Hampshire, according to the National Center for Education Statistics as of 2018, 2.9% of enrolled students are English language learners.

LEP procedure

If a person is in need of translation or interpretation services, please contact Operation250’s Director, Tyler Cote: tcote@operation250.org.

Operation250 will provide translation services of written materials, resources, and documents when requested. These services will be sought out by Operation250 and provided through the use of contracted interpreters, a formal arrangement with local organizations, or by purchasing a translation provider’s services after a formal request is made.

If persons require interpretation for an event, the request must be made at least 2-weeks before the event and Operation250 will seek out necessary services through contracted interpreters, formal arrangement with local organizations, or by purchasing a provider’s services. If the request is for an in-school event, this request can be made through the school and the school will make this request on the student’s behalf. The organization will then work with the school to ensure the services are provided.

Providing notice to LEP persons

Operation250 will inform schools of the organization’s offerings for LEP individuals during the planning process of in-school events. For out-of-school events (such as community-based events that the organization is participating in), the organization will communicate with the host of the event that the organization is able to provide free language services should someone need it, but ask for those requests to be made 2-weeks prior to an event. A summary of this procedure will also be made available on the organization's website with the necessary contact information as well.